



Habitat for Humanity®

of Wake County

Serving Wake and Johnston Counties

ReStore Warehouse Associate

Department: ReStore

Location: 2420 N Raleigh Blvd, Raleigh NC 27604

Supervisor: ReStore Manager

SUMMARY:

Under the general supervision of the ReStore Manager, the Warehouse Associate will assist with day to day operations of the warehouse area by receiving and processing donations. The Associate will be expected to leverage available volunteers to accomplish daily tasks in an efficient manner. In addition, the Associate will be responsible for store projects that will be assigned to her/him as needed within the store and must provide excellent customer service to donors in the back, customers on the sales floor, and to regular volunteers.

ESSENTIAL FUNCTIONS:

- Assist donors and vendors unload products for the store into proper storage areas in a methodical manner
- Assist in the receiving space by ensuring timely processing of materials and ensuring that we have adequate space available to absorb donations throughout the day
- Evaluate condition/price of incoming merchandise, including furniture, cabinets, and lawn equipment
- Coordinate the flow of donated materials to the store sales floor
- Maintain proper merchandise placement throughout the store
- Assist customers with purchasing merchandise
- Assist customers with loading out purchases
- To learn about Habitat for Humanity and the ReStore, and be able to communicate our mission and purpose to volunteers and customers.

KNOWLEDGE, SKILLS, AND ABILITIES REQUIRED:

- A strong belief in the organization's mission, goals and accomplishments
- Ability to communicate clearly and concisely both internally and externally
- Excellent customer service etiquette and attitude
- Energized in an atmosphere that fosters sharing new ideas and initiatives
- Ability to have grace and humor under pressure
- Strong organizational skills will be required.
- Ability to independently prioritize tasks in a fast-paced and dynamic environment is essential.

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Together, we build.

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- Ability to manage volunteers and keep them engaged with those tasks.

PHYSICAL REQUIREMENTS:

- Ability to lift over 50 lbs continuously. Work environment will require employee to be on feet all day and repetitive stooping, twisting and bending actions should be expected.

WORK ENVIRONMENT:

- Work is performed in a retail/warehouse environment.

MINIMUM EDUCATION AND EXPERIENCE REQUIREMENTS:

- No degree is required, but experience working in customer service, retail, reuse and/or trades is preferred.
- Ability to speak Spanish would be beneficial

APPLICATION PROCESS:

- If interested, please email a cover letter and resume to brian.mcbride@habitatwake.org and edmundoyanez@habitatwake.org

NOTE:

The above statements are intended to describe the general nature and level of work being performed by individuals assigned to this job. They are not intended to be an exhaustive list of all responsibilities, duties and skills required of the position. All employees may have other duties assigned at any time.

We are an equal opportunity employer. Applications are considered for positions without regard to veteran status, uniformed service member status, race, color, religion, sex, sexual orientation, physical or mental disability, genetic information or any other category protected by applicable federal, state or local laws.

THIS COMPANY IS AN AT-WILL EMPLOYER AS ALLOWED BY APPLICABLE STATE LAW. THIS MEANS THAT REGARDLESS OF ANY PROVISION IN THIS APPLICATION, IF HIRED, THE COMPANY OR I MAY TERMINATE THE EMPLOYMENT RELATIONSHIP AT ANY TIME, FOR ANY REASON, WITH OR WITHOUT CAUSE OR NOTICE.

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